

Terms and conditions for the purchase of Praga Medica Gift Voucher

These are additional terms and conditions created specifically for Gift Voucher purchase
For situations not stated below, the General [Terms and Conditions](#) will apply.

- The minimum amount of the purchased Gift Voucher is €320.
- A payment of up to €1000 can be processed via PayPal or Bank Transfer, a payment over €1000 needs to be processed only via Bank Transfer.
- The person who receives the Gift Voucher (hereinafter referred to as the “Client”) can contact us and start planning a treatment within 3 months from the purchase. The Gift Voucher is valid for 12 months from the date of purchase and can be used partly or fully to pay for a procedure.
- The Gift Voucher can only be used as a method of payment for treatment with PRAGA MEDICA HEALTHCARE s.r.o (hereinafter referred to as the “Company”) and in Euro currency in which it is denominated.
- The Gift Voucher cannot be exchanged for cash.
- The total cost of the Procedure may change based on the evaluation process and will be finalized before the beginning of treatment. Any unused balance will be refunded in case that the Procedure cost is lower than the purchased balance.
- The Procedure can be cancelled by the Client no later than 10 days before the date of the booked appointment. In such a case, the Payment for the Gift Voucher will be refunded, but a contractual penalty of €50 will be applied.
- The Procedure can be postponed by the Client once, free of charge, no later than 10 days before the appointment.
- If the cancellation is made less than 10 days before the scheduled start of the treatment, the Payment for the Gift Voucher will not be refunded.
- If the Procedure is postponed by the Client less than 10 days before the date of the booked appointment, the Company will try to mediate a change of the date for the Client provided that he produces written evidence explaining serious reasons why the original date had to be cancelled.

- Payments of the Gift Voucher can only be refunded to the person who paid for the Gift Voucher (hereinafter referred to as the “Buyer”).
- The Payment for the Gift Voucher is not transferable to another Gift Voucher or Client.
- The management retains the right to reject any Gift Voucher that has been tampered with or has become not acceptable.
- The Company does not take any responsibility for lost or stolen Gift Vouchers.
- Vouchers are issued electronically and sent only by email.
- The treatment must be pre-booked. Vouchers can only be redeemed by email. Contact details for redemption are provided on the Voucher.
- Appointments are only secured once the Client receives a confirmation by email that the dates have been booked. The Company cannot be held responsible for any financial losses caused by travel arrangements, accommodation or flight bookings done before the dates of medical appointments are booked and confirmed.
- By accepting the Gift Voucher the Client/the Buyer agrees with all these terms and conditions which may be changed and published any time.
- For situations not stated above, the General [Terms and Conditions](#) will apply.

If you have any further questions about the Gift Voucher please call us at +420 228 880 995 or simply send us an email to info@pragamedica.com